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## Quality Policy

GLC Projects are industry leaders in demolition and asbestos removal, focussed on delivering quality and value to our customers. This is achieved by drawing on our extensive experience and following systems and procedures, underpinned by our company policies which set out how we achieve our legal and moral obligations.

Our Quality policy is endorsed by our Managing Director; GLC Projects are committed to:

- Ensuring that quality management has an equal importance to all other policy objectives within the company
- Ensuring that both the goods and services we provide fully meet the requirements of our customers at all times
- Maintaining a management system which meets the requirements of ISO 9001:2008 and ensuring that our management, supervisors and workforce are fully conversant with the requirements of company systems and procedures
- Communicating our systems, procedures and this policy to our workforce, subcontractors and supply chain partners
- Engaging with our management, workforce, subcontractors and suppliers in the development of our quality management systems and provide regular feedback to support continuous improvement
- Creating a working environment which supports a 'right first time' approach where employees are empowered to do the right thing at all times
- Leading by positive examples at all levels across the company
- Our continuous strive for excellence, where we accept nothing less than industry best practice and put the needs of our customers first
- Set targets and objectives which challenge the company to continually improve our quality performance
- Carrying out regular inspection and audit of our working practices; including verifying compliance with our systems, procedures and policies
- Complying with all regulatory requirements, codes of practice and company standards
- Providing the right training to our employees, appropriate for the activities being carried out and the required standards
- Ensuring the right level of resources are available in order to carry out works to the required standard; we will achieve this through resources all carrying the same level of importance in our decision making

The Managing Director is the appointed Director responsible in ensuring this policy is reviewed on an annual basis and that it is followed by the company in full.



Graeme Cochrane  
Managing Director

Reviewed April 2022